# Frequently Asked Questions (FAQs)

### 1. Q: Is training mandatory for all farmer and market manager applicants?

A: Yes, training is mandatory for farmers and market managers new to the WIC and Senior Farmers' Nutrition Program. A face-to-face or interactive training is required the first year of your application. After the first year, training may be received via other form of communication such as a newsletter, flyer, handbook or emails.

### 2. Q: Where can I get trained?

A: Contact a Market Manager of a WIC-authorized market for training. If your Market Manager is not available or can't provide the training, contact a nearby local WIC agency or the State WIC office.

### 3. Q: Where can I get a list of WIC-authorized farmers' markets?

A: Go to the California Department of Public Health WIC Program website at <a href="https://www.wicworks.ca.gov">www.wicworks.ca.gov</a> and look up "WIC Farmers' Market Nutrition Program" and "List of WIC authorized Farmers' Markets."

### 4. Q: How do I find a local WIC agency in my area?

A: To find a local WIC agency, go to the California Department of Public Health WIC Program website at <a href="www.wicworks.ca.gov">www.wicworks.ca.gov</a> and look up "Find a Local WIC Agency" under Program Information or call the State WIC office at (916) 928-8513.

#### 5. Q: How long is the training?

A: The training may last 1 to 2 hours depending on the number of farmers and farmer's knowledge and familiarity of the WIC and Senior programs. Contact the market manager or local WIC agency staff for training details.

# 6. Q: As a WIC authorized market manager, am I qualified to train the farmers?

A: Yes, you are qualified and expected to provide training and support to farmers once your market is authorized. However, market managers must first attend and complete a State-sponsored training session. Also, the market/s you manage must be listed as WIC authorized markets before you can offer trainings to farmers. Please contact the State WIC office to request a FREE Farmer Training Toolkit before offering training.

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### 7. Q: I am authorized through the 2010 season, do I need to reapply?

A: Yes, you will need to submit a new application form to our office to stay in the FMNP. Our application period is between March and September.

### 8. Q: Where can I find an application form and instructions?

A: The 2011 FMNP applications and Farmer and Market Manager Handbook are posted on our website at <a href="https://www.wicworks.com">www.wicworks.com</a> or you may call (916) 928-8513 for a copy.

### 9. Q: Do I get a new rubber stamp with a unique WIC ID number every year?

A: No, we will provide a rubber stamp only once in the first year of your application. The stamp will be sent within 4-6 weeks from the date of approval. The same rubber stamp may be reused every year during your authorization period. Returning applicants will not get a new rubber stamp.

#### 10. Q: Can I get another stamp if I lose the first one?

A: No. Unfortunately we are only able to provide you with one stamp. You can, however, have a stamp made at your own expense.

### 11. Q: Can I send my application form to you by fax?

A: No, we require an original application with your signature. Faxed or emailed application forms will not be accepted.

### 12. Q: What address do I mail my application to?

A: Please mail all applications to:

CDPH- WIC Program FMNP 3901 Lennane Drive, MS 8600 Sacramento, CA 95834